

# GUEST

## SERVICE DIRECTORY



AEGLI HOTEL  
VOLOS

For the reception desk, dial 0

# A

## **Air conditioning**

To adjust the temperature in your room, please use the wall mounted switch.

## **Apothecary**

Please, contact the reception desk.

# B

## **Baggage**

Reception will undertake the collection and storage of your baggage.

## **Bank services**

The nearest bank is 20 meters away from the hotel. For any further information, please contact the reception desk.

## **Bellmen Services**

Please, contact the reception desk for any further service concerning your baggage.

For the reception desk, dial 0

## **Breakfast**

Breakfast is served every day from 7.00 to 10.30 in our restaurant. On Sundays, breakfast is served from 07.00 to 11.00. You can have breakfast in your room by calling the reception desk. We can offer your breakfast in a food container, when requested. In case of an early departure, you may ask for an early breakfast basket. Please inform us accordingly a day earlier.

## **Business Center**

Computers as well as printer facilities are available at the ground floor of the Hotel. You may also borrow a tablet from the reception desk.

# C

## **Car Park**

Car parking is available at the Port parking spaces. The cost per night is 10.00€ Mon – Sun.

## **Car Rental**

If you wish to hire a car for your travels, please call the reception desk.

For the reception desk, dial 0

## **Chambermaid**

You may request a turnover service during your stay. We clean your rooms and change towels daily, but in case you need extra linen or towels, you may contact the reception desk.

## **Conducted Tours, Sightseeing**

Reception will provide you with all the necessary information concerning the city sights and will help you make a booking.

## **Contacts**

Our e-mail address is [info@aegli.gr](mailto:info@aegli.gr) and our phone number is +302421024471.

## **Courier Service**

We are cooperating with several courier companies. Please, contact the reception desk for any further information.

## **Credit Cards**

The following credit cards are acceptable: American Express, Master Card, Visa, and Maestro.

For the reception desk, dial 0

# D

## **Departure**

If you wish to stay after 11.00, please contact the reception desk.

# E

## **Emergency Exits**

All Emergency Exits have been clearly signed and help you evacuate the building immediately in case of an emergency.

# F

## **Fire Emergency**

In case of fire, please, contact immediately the reception desk. Fire alarms are installed on every floor. The internal staircase provides you access to the ground floor. Please, follow the instructions you will find on your room door.

For the reception desk, dial 0

### **Flights, bookings**

Reception will help you deal with all your bookings as well as any changes that may occur.

### **Flowers**

You can order flowers through reception desk.

## **H**

### **Hair Dresser**

Please contact the reception desk to make an appointment with a hair dresser.

## **I**

### **Internet**

There is free internet access in the rooms and in common areas. The username is hotelaegli and password is 151617313233.

For the reception desk, dial 0

# L

## **Laundry Service**

Put your laundry in the corresponding bag you may find in your closet and ask for the housekeeping to pick it up. Dry cleaning service is available every day except Sunday. A brochure including all details is also available. Please, contact the reception desk.

## **Lost & Found**

Please contact the reception desk.

# M

## **Medical treatment**

You can arrange a medical visit at your room by contacting the reception desk.

## **Meeting rooms**

We undertake small meetings of up to 25 people. Please contact the reservations department for any further information.

For the reception desk, dial 0

### **Mini Bar**

Mini Bar is in your own room. For any additional supply, please contact the reception office.

### **Pillows**

There is a range of pillow types. Please contact the reception desk.

# R

### **Reception Desk**

Our staff at the reception desk will be glad to serve you concerning any further information. Our reception operations 24h.

### **Room Booking**

We would be glad to book you a room in our Hotel. The booking department is at your service.

### **Room Service**

You can call the reception for bar room service from 7.00 until 19.00



For the reception desk, dial 0

# S

## **Safe**

A safe is available in every room (please read the information on the safe door). In addition, you can have your valuables kept in the safe of the hotel at the reception desk.